

Personal assistant for deaf persons

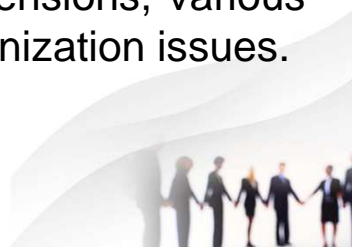


Personal assistant for deaf persons:

- mediates for persons with hearing disabilities in state institutions;
- collaborates with deaf people and their families;
- completes service log reports using computer;
- visits persons with hearing impairments at home, helps them to solve the problems.

Persons with hearing disabilities mostly need these services:

- home visits (mostly elderly persons facing life difficulties);
- assistance in health care institutions;
- assistance in institutions which handle matters on benefits and pensions, various certificates document-organization issues.



One of the main functions of a personal assistant is home visits. Purpose of home visits is to assess the client's living conditions and help resolve difficulties with the assistance of other authorities.

Personal Assistant does not perform housework. His function is to mediate between the person with a hearing disability and other institutions and individuals.



Personal Assistant communicates with clients using SMS messages and computer camera, because all services are provided in written or sign language. Personal Assistant fills magazine where he records the date, name of the person to whom the service was provided and service type. After the service was provided client signs in the journal.



Personal Assistant receives salary from project “Social rehabilitation services to the disabled community”. Duration of the project is one year time and the project application shall be submitted every year. The project application is submitted to the municipality and is funded by the Disability Affairs Department and municipal funds. A personal assistant's salary is calculated according to a special table of coefficients depending on the level of education.



Before submitting application, Deaf rehabilitation center employees elect people who need a personal assistant service (which is usually elderly, people with special needs) from the available lists of organization. It is not fixed how many hours will be given to each person, since it depends on the needs. Customer agrees with personal assistant individually. Services are supplied for persons living in a city, having hearing disability and visiting the Deaf rehabilitation center.



Thank you for your attention

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